Image: problem Image: problem Image: problem Image: problem Image: problem ACCDMAM Scalbads Scalbads <td< th=""><th colspan="11">Please note: This information is intended to provide intermediaries with a single view of lenders current service standards, the data is updated every Monday (except bank holidays). Some lenders may provide additional service information that is not displayed</th></td<>	Please note: This information is intended to provide intermediaries with a single view of lenders current service standards, the data is updated every Monday (except bank holidays). Some lenders may provide additional service information that is not displayed										
Mon. 23 Mon 23 Mon 24	Last updated:	Lender Service Report (Buy-to-Let)									
International problem International problem International problem International problem International problem ACCRP Selectado Sele	Mon, 25 Mar,2024		Waitin	n Times	Processing (as reported by lender)						
LenderCase updateSalesIdenant<			Waltin	grimes	Time to offer	Initial Assessment	Information last updated by lender				
ALDEBOREUnitnownUnitnownUnitnownUnitnown21 Working Days9 Working Days7 Fr. 22 MarchBARCLAYSUnitnownUnitnownUnitnownUnitnownUnitnown21 Working Days21 Working DaysMor. 23 Working DaysMor.		Case Updates	Sales	General	Live Chat Response Time	Time to oner	initial Assessment				
BMK OF RELAVD Uknown QLMnown QLMnown RLWnown RLWnown <thrlwnown< th=""></thrlwnown<>	ACCORD	04 Mins 18 Secs	01 Mins 50 Secs	Unknown	02 Mins 15 Secs	18.65 Working Days	1 Working Days	Mon, 18 Mar,2024			
BABCLAYS Unknown Unknown Unknown Zitwisting Du Zwersing Du Mon, 7 July 200 BUCKDIGKMASHIE BULDING SOCIEY Unknown Unknown Unknown Unknown Sitwisting Du	ALDERMORE	Unknown	Unknown	Unknown	Unknown	21 Working Days	9 Working Days	Fri, 22 Mar,2024			
BUCKINGKASKIFE BULIDING SOCIETY Ibinown Unknown Unknown Unknown Unknown Diknown Diknown <thdiknown< th=""> Diknown <thd< td=""><td>BANK OF IRELAND</td><td>Unknown</td><td>Unknown</td><td>02 Mins 5 Secs</td><td>Unknown</td><td>12 Working Days</td><td>21 March Received</td><td>Mon, 25 Mar,2024</td></thd<></thdiknown<>	BANK OF IRELAND	Unknown	Unknown	02 Mins 5 Secs	Unknown	12 Working Days	21 March Received	Mon, 25 Mar,2024			
THE CAMBRIDGE BUILDING SOCIETY Unknown Unknown Of Mmd Sees Unknown 5 Working Days 2 Working Days Advoid 3 Julia 2022 CHORLEY BUILDING SOCIETY Unknown Unknown Unknown Unknown Julianown Julianown Advoid 3 Julianown Advoid	BARCLAYS	Unknown	Unknown	Unknown	Unknown	21 Working Days	2 Working Days	Mon, 17 Jul,2023			
CHORLEY BUILDING SOCIETYUnknownUnknownUnknownUnknownInknown<	BUCKINGHAMSHIRE BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	12 Working Days	5 Working Days	Mon, 07 Aug,2023			
CLYDESDALE BANK CLYDESDALE BANKUhknownUhknownUhknownI Swrking DaysS Working DaysThu 2 E Po 2024 Thu 2 E Po 2024 Thu 2 E Po 2024COVENTRY00 Mms 1 Secs00 Mms 4 5 ecsUhknownUhknown1 Swrking Days2 1 March ReceivedMon 2 S Mar 2024 	THE CAMBRIDGE BUILDING SOCIETY	Unknown	Unknown	01 Mins 0 Secs	Unknown	5 Working Days	2 Working Days	Mon, 03 Jul,2023			
COVENTRY OD Mins 1 Secs OD Mins 4 Secs Unknown Unknown 1 2 Working Days 2 1 March Received Mon, 2 5 Mar, 20 4 DARLINGTON Unknown Unknown Unknown Unknown S 0 Mins 4 Secs Mon, 2 5 Mar, 20 4 DARLINGTON Unknown Unknown Unknown Unknown S 0 Mins 4 Secs Mon, 2 5 Mar, 20 4 DUDLEY Unknown Unknown Unknown Unknown Mon, 2 5 Mar, 20 4 THE FAMLY BUILDING SOCIETY Unknown Unknown Unknown Unknown Mon, 2 5 Mar, 20 4 FLEET MORTGAGES Unknown Unknown Unknown Unknown Mon, 2 5 Mar, 20 4 FURDNES BUILDING SOCIETY Unknown Unknown Unknown Unknown Mon, 2 5 Mar, 20 4 FURTNESS BUILDING SOCIETY Unknown Unknown Unknown Unknown Mon, 2 5 Mar, 20 4 FURTNESS BUILDING SOCIETY Unknown Unknown Unknown Unknown Mon, 2 5 Mar, 20 4 FURTNESS BUILDING SOCIETY Unknown Unknown Unknown Unknown Mon, 2 5 Mar, 20 4	CHORLEY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	15 Working Days	Unknown	Mon, 18 Jul,2022			
DARLINGTON Unknown Unknown Unknown Unknown M Mon, 25 Mar, 22 Mar,	CLYDESDALE BANK	Unknown	Unknown	Unknown	Unknown	15 Working Days	5 Working Days	Thu, 22 Feb,2024			
DUDLEY OLINAnown	COVENTRY	00 Mins 1 Secs	00 Mins 45 Secs	Unknown	Unknown	12 Working Days	21 March Received	Mon, 25 Mar,2024			
THE FAMILY BUILDING SOCIETY Unknown Unknown Unknown Unknown Office Office <thoffice< th=""> <thoffice< th=""> Office</thoffice<></thoffice<>	DARLINGTON	Unknown	Unknown	Unknown	Unknown	Unknown	3 Working Days	Mon, 25 Mar,2024			
FLEET MORTGAGES Munknown	DUDLEY	Unknown	Unknown	Unknown	Unknown	Unknown	4 Working Days	Mon, 25 Mar, 2024			
FOUNDATION HOME LOANS IUnknown OU Mins 25 Secs Unknown Unknown Amore and a sec a	THE FAMILY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	08 March Working Days	Mon, 25 Mar,2024			
FURNESS BUILDING SOCIETY Image: Content of the second	FLEET MORTGAGES	Unknown	Unknown	Unknown	Unknown	Unknown	10 Working Days	Mon, 25 Mar,2024			
GATEHOUSE BANK Munknown	FOUNDATION HOME LOANS	Unknown	Unknown	00 Mins 25 Secs	Unknown	Unknown	1 Working Days	Mon, 18 Mar,2024			
HSC UK Unknown Unknown O1 Mins 1 Secs Unknown Unknown 8 Working Days Mon, 25 Mar, 2024 HANLEY Unknown Unknown Unknown Unknown Mon, 25 Mar, 2024 Mon, 25 Mar, 2024 HAR Unknown 00 Mins 4 Secs Unknown Mon, 25 Mar, 2024 HOE Unknown Unknown Mon, 25 Mar, 2024 HAR Unknown Unknown Mon, 31 Ul, 2022 HOE Unknown Unknown Mon, 25 Mar, 2024 HAR Unknown Unknown Mon, 31 Ul, 2022 HAR Unknown Unknown Mon, 01 Mins 4 Secs Mon, 31 Ul, 2022 KENSINGTON Unknown Unknown Mon, 12 Working Days 1 Working Days Mon, 18 Mar, 2024	FURNESS BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	18 Working Days	19 March Received	Thu, 21 Mar,2024			
HANLEY Unknown Unknown Unknown Unknown Unknown Mon, 18 Jul, 2022 H&R Unknown 00 Mins 4 Secs Unknown 00 Mins 4 Secs 22 Working Days 8 Working Days Mon, 18 Jul, 2022 HODGE Unknown Unknown Unknown 12 Working Days 1 Working Days Mon, 05 Feb, 2024 KENSINGTON Unknown Unknown Unknown 10 Working Days Mon, 18 Mar, 2024	GATEHOUSE BANK	Unknown	Unknown	Unknown	Unknown	Unknown	22 March Received	Mon, 25 Mar,2024			
H&R Uhknown O0 Mins 4 Secs Uhknown O0 Mins 4 Secs O0 Mins 4 Secs Secs Above HDDGE Uhknown Uhknown Uhknown Uhknown 12 Working Days 8 Working Days Mon, 31 Jul, 2023 KENSINGTON Uhknown O1 Mins 4 Secs Uhknown 12 Working Days 1 Working Days Mon, 95 Feb, 2024	HSBC UK	Unknown	Unknown	01 Mins 1 Secs	Unknown	Unknown	8 Working Days	Mon, 25 Mar,2024			
HODGE Unknown Unknown Unknown Unknown Unknown 12 Working Days 1 Working Days Mon, 05 Feb, 2024 KENSINGTON Unknown 01 Mins 34 Secs Unknown Unknown 8 Working Days 1 Working Days Mon, 18 Mar, 2024	HANLEY	Unknown	Unknown	Unknown	Unknown	Unknown	6 Working Days	Mon, 18 Jul,2022			
KENSINGTON Unknown 01 Mins 34 Secs Unknown Unknown 8 Working Days 1 Working Days Mon, 18 Mar,2024	H&R	Unknown	00 Mins 4 Secs	Unknown	00 Mins 4 Secs	22 Working Days	8 Working Days	Mon, 31 Jul,2023			
	HODGE	Unknown	Unknown	Unknown	Unknown	12 Working Days	1 Working Days	Mon, 05 Feb,2024			
KENT RELIANCE Unknown Unknown Unknown Unknown Unknown 16 Working Days 3 Working Days Mon, 25 Mar, 2024	KENSINGTON	Unknown	01 Mins 34 Secs	Unknown	Unknown	8 Working Days	1 Working Days	Mon, 18 Mar,2024			
	KENT RELIANCE	Unknown	Unknown	Unknown	Unknown	16 Working Days	3 Working Days	Mon, 25 Mar,2024			
KEYSTONE PROPERTY FINANCE Unknown Unknown 00 Mins 14 Secs 00 Mins 24 Secs Unknown 5 Working Days Fri, 22 Mar, 2024	KEYSTONE PROPERTY FINANCE	Unknown	Unknown	00 Mins 14 Secs	00 Mins 24 Secs	Unknown	5 Working Days	Fri, 22 Mar,2024			

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Last updated:	Lender Service Report (Buy-to-Let)									
Mon, 25 Mar,2024		Waitia	g Times	Processing (as reported by lender)						
M011, 25 Mai, 2024		Waltin	g mies	Time to offer	Initial Assessment	Information last updated by lender				
Lender	Case Updates	Sales	General	Live Chat Response Time		initial Assessment				
VIDA HOMELOANS	Unknown	Unknown	Unknown	N/A	Unknown	3 Working Days	Mon, 26 Feb,2024			
VIRGIN MONEY	Unknown	Unknown	Unknown	Unknown	10 Working Days	2 Working Days	Fri, 22 Mar,2024			
ZEPHYR	Unknown	Unknown	00 Mins 30 Secs	Unknown	Unknown	2 Working Days	Mon, 29 Jan,2024			