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Lender Service Report (Buy-to-Let)



Last updated:

Mon, 07 Apr,2025

| Lender | Waiting Times | | | | Processing (as reported by lender) | | Information last updated by lender |
|----------------------------------|-----------------|-----------------|-----------------|-------------------------|------------------------------------|-----------------------|------------------------------------|
| | Case Updates | Sales | General | Live Chat Response Time | Time to offer | Initial Assessment | |
| ACCORD | 00 Mins 17 Secs | 03 Mins 32 Secs | Unknown | 03 Mins 34 Secs | 13.31 Working Days | 1 Working Days | Mon, 31 Mar,2025 |
| ALDERMORE | Unknown | Unknown | Unknown | Unknown | 19 Working Days | 01 April Working Days | Fri, 04 Apr,2025 |
| BANK OF IRELAND | Unknown | Unknown | 00 Mins 30 Secs | Unknown | 10 Working Days | 07 April Received | Mon, 07 Apr,2025 |
| BARCLAYS | Unknown | Unknown | Unknown | Unknown | 21 Working Days | 3 Working Days | Wed, 17 Jul,2024 |
| BUCKINGHAMSHIRE BUILDING SOCIETY | Unknown | Unknown | Unknown | Unknown | 20 Working Days | 5 Working Days | Fri, 03 Jan,2025 |
| THE CAMBRIDGE BUILDING SOCIETY | Unknown | Unknown | 01 Mins 0 Secs | Unknown | 5 Working Days | 8 Working Days | Tue, 25 Mar,2025 |
| CHORLEY BUILDING SOCIETY | Unknown | Unknown | Unknown | Unknown | 15 Working Days | Unknown | Mon, 18 Jul,2022 |
| CLYDESDALE BANK | Unknown | Unknown | Unknown | Unknown | 13 Working Days | 3 Working Days | Wed, 19 Mar,2025 |
| COVENTRY | 00 Mins 3 Secs | 00 Mins 14 Secs | Unknown | Unknown | 8 Working Days | 04 April Received | Mon, 07 Apr,2025 |
| DARLINGTON | Unknown | Unknown | Unknown | Unknown | Unknown | 9 Working Days | Mon, 07 Apr,2025 |
| DUDLEY | Unknown | Unknown | Unknown | Unknown | 9 Working Days | 2 Working Days | Mon, 07 Apr,2025 |
| THE FAMILY BUILDING SOCIETY | Unknown | Unknown | Unknown | Unknown | Unknown | 02 April Received | Mon, 07 Apr,2025 |
| FLEET MORTGAGES | Unknown | Unknown | Unknown | Unknown | Unknown | 4 Working Days | Mon, 10 Mar,2025 |
| FOUNDATION HOME LOANS | Unknown | Unknown | 00 Mins 30 Secs | Unknown | Unknown | 1 Working Days | Mon, 07 Apr,2025 |
| FURNESS BUILDING SOCIETY | Unknown | Unknown | Unknown | Unknown | 18 Working Days | 02 April Received | Mon, 07 Apr,2025 |
| GATEHOUSE BANK | Unknown | Unknown | Unknown | Unknown | Unknown | 04 April Received | Mon, 07 Apr,2025 |
| HSBC UK | Unknown | Unknown | 10 Mins 4 Secs | Unknown | Unknown | 6 Working Days | Mon, 07 Apr,2025 |
| HANLEY | Unknown | Unknown | 00 Mins 10 Secs | Unknown | 9 Working Days | 3 Working Days | Mon, 07 Apr,2025 |
| H&R | Unknown | 00 Mins 4 Secs | Unknown | 00 Mins 4 Secs | Unknown | Unknown | Mon, 21 Oct,2024 |
| HODGE | Unknown | Unknown | Unknown | Unknown | 18 Working Days | 1 Working Days | Mon, 07 Apr,2025 |
| KENSINGTON | Unknown | 00 Mins 42 Secs | Unknown | Unknown | 13 Working Days | 1 Working Days | Mon, 07 Apr,2025 |
| KENT RELIANCE | Unknown | Unknown | Unknown | Unknown | 16 Working Days | 3 Working Days | Mon, 07 Apr,2025 |
| KEYSTONE PROPERTY FINANCE | Unknown | Unknown | 00 Mins 13 Secs | 00 Mins 24 Secs | Unknown | 2 Working Days | Fri, 04 Apr,2025 |

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| LANDBAY | Unknown | Unknown | Unknown | Unknown | Unknown | 2 Working Days | Mon, 20 Nov,2023 |
| LEEDS BUILDING SOCIETY | Unknown | Unknown | 00 Mins 35 Secs | Unknown | 11.1 Working Days | 1 Working Days | Mon, 07 Apr,2025 |
| LENDINVEST | 00 Mins 15 Secs | Unknown | Unknown | 00 Mins 10 Secs | 1 Working Days | 1 Working Days | Thu, 20 Mar,2025 |
| MPOWERED | Unknown | Unknown | Unknown | Unknown | 6 Working Days | 1 Working Days | Mon, 18 Nov,2024 |
| MELTON BUILDING SOCIETY | Unknown | Unknown | Unknown | Unknown | 7 Working Days | 2 Working Days | Mon, 21 Oct,2024 |
| METRO BANK | Unknown | Unknown | 00 Mins 30 Secs | Unknown | Unknown | 04 April Received | Mon, 07 Apr,2025 |
| NATWEST | Unknown | Unknown | 07 Mins 0 Secs | 04 Mins 0 Secs | Unknown | Unknown | Mon, 21 Oct,2024 |
| NEWBURY BUILDING SOCIETY | Unknown | Unknown | Unknown | Unknown | Unknown | 3 Working Days | Mon, 10 Feb,2025 |
| NEWCASTLE | Unknown | Unknown | 00 Mins 11 Secs | Unknown | 8 Working Days | 1 Working Days | Thu, 03 Apr,2025 |
| THE NOTTINGHAM | Unknown | Unknown | Unknown | Unknown | 12 Working Days | 2 Working Days | Fri, 21 Mar,2025 |
| PEPPER MONEY | 02 Mins 0 Secs | 02 Mins 0 Secs | 02 Mins 0 Secs | N/A | Unknown | 1 Working Days | Mon, 24 Mar,2025 |
| CO-OPERATIVE BANK | 01 Mins 0 Secs | 01 Mins 0 Secs | Unknown | Unknown | Unknown | 1 Working Days | Mon, 07 Apr,2025 |
| PRECISE MORTGAGES | Unknown | Unknown | Unknown | Unknown | 17 Working Days | 2 Working Days | Fri, 07 Feb,2025 |
| PRINCIPALITY | Unknown | Unknown | Unknown | Unknown | 7 Working Days | 2 Working Days | Mon, 07 Apr,2025 |
| SAFFRON BUILDING SOCIETY | Unknown | Unknown | N/A | Unknown | Unknown | 2 Working Days | Mon, 23 Sep,2024 |
| SANTANDER | 02 Mins 49 Secs | 03 Mins 41 Secs | Unknown | Unknown | 7 Working Days | 1 Working Days | Mon, 07 Apr,2025 |
| SKIPTON BUILDING SOCIETY | Unknown | Unknown | 01 Mins 31 Secs | 01 Mins 28 Secs | 10.1 Working Days | Unknown | Mon, 07 Apr,2025 |
| SUFFOLK BUILDING SOCIETY | Unknown | Unknown | Unknown | Unknown | Unknown | 4 Working Days | Mon, 10 Mar,2025 |
| TSB | 01 Mins 0 Secs | 03 Mins 0 Secs | Unknown | Unknown | Unknown | 2 Working Days | Mon, 07 Apr,2025 |
| THE MORTGAGE LENDER | Unknown | Unknown | 01 Mins 0 Secs | Unknown | Unknown | 03 April Received | Mon, 07 Apr,2025 |
| THE MORTGAGE WORKS | 01 Mins 0 Secs | 01 Mins 0 Secs | Unknown | 03 Mins 0 Secs | 10 Working Days | 1 Working Days | Mon, 07 Apr,2025 |
| THE TIPTON AND COSELEY BUILDING SOCIETY | 00 Mins 11 Secs | Unknown | Unknown | 00 Mins 4 Secs | 2 Working Days | 2 Working Days | Mon, 07 Apr,2025 |
| VERNON BUILDING SOCIETY | Unknown | Unknown | Unknown | Unknown | 2 Working Days | 2 Working Days | Mon, 12 Aug,2024 |

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| VIDA HOMELOANS | Unknown | Unknown | Unknown | N/A | Unknown | 3 Working Days | Mon, 26 Feb,2024 |
| VIRGIN MONEY | Unknown | Unknown | Unknown | Unknown | 11 Working Days | 2 Working Days | Fri, 04 Apr,2025 |
| ZEPHYR | Unknown | Unknown | Unknown | Unknown | Unknown | 2 Working Days | Mon, 21 Oct,2024 |