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Lender Service Report (Buy-to-Let)							رال) ب Mortgage Brain	
Mon, 16 Jun,2025	Waiting Times							
Mon, 16 Jun,2025	Waiting Times				Time to offer	Initial Assessment	Information last updated by lender	
Lender	Case Updates	Sales	General	Live Chat Response Time				
ACCORD	01 Mins 13 Secs	06 Mins 10 Secs	Unknown	03 Mins 27 Secs	16.95 Working Days	1 Working Days	Mon, 09 Jun,2025	
ALDERMORE	Unknown	Unknown	Unknown	Unknown	25 Working Days	11 June Working Days	Mon, 16 Jun,2025	
BANK OF IRELAND	Unknown	Unknown	01 Mins 31 Secs	Unknown	11 Working Days	12 June Received	Mon, 16 Jun,2025	
BARCLAYS	Unknown	Unknown	Unknown	Unknown	21 Working Days	3 Working Days	Wed, 17 Jul,2024	
BUCKINGHAMSHIRE BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	20 Working Days	5 Working Days	Fri, 03 Jan,2025	
THE CAMBRIDGE BUILDING SOCIETY	Unknown	Unknown	01 Mins 0 Secs	Unknown	5 Working Days	5 Working Days	Mon, 02 Jun,2025	
CHORLEY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	15 Working Days	Unknown	Mon, 18 Jul,2022	
CLYDESDALE BANK	Unknown	Unknown	Unknown	Unknown	14 Working Days	3 Working Days	Wed, 04 Jun,2025	
COVENTRY	00 Mins 6 Secs	00 Mins 41 Secs	Unknown	Unknown	13 Working Days	10 June Received	Mon, 16 Jun,2025	
DARLINGTON	Unknown	Unknown	Unknown	Unknown	Unknown	8 Working Days	Mon, 16 Jun,2025	
DUDLEY	Unknown	Unknown	Unknown	Unknown	9 Working Days	10 Working Days	Mon, 16 Jun,2025	
THE FAMILY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	12 June Received	Mon, 16 Jun,2025	
FLEET MORTGAGES	Unknown	Unknown	Unknown	Unknown	Unknown	4 Working Days	Mon, 02 Jun,2025	
FOUNDATION HOME LOANS	Unknown	Unknown	00 Mins 30 Secs	Unknown	Unknown	1 Working Days	Mon, 16 Jun,2025	
FURNESS BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	18 Working Days	09 June Received	Thu, 12 Jun,2025	
GATEHOUSE BANK	Unknown	Unknown	Unknown	Unknown	Unknown	05 June Received	Mon, 16 Jun,2025	
HSBC UK	Unknown	Unknown	15 Mins 0 Secs	Unknown	Unknown	11 Working Days	Mon, 16 Jun,2025	
HANLEY	Unknown	Unknown	Unknown	Unknown	9 Working Days	3 Working Days	Mon, 05 May,2025	
H&R	Unknown	00 Mins 4 Secs	Unknown	00 Mins 4 Secs	Unknown	Unknown	Mon, 21 Oct,2024	
HODGE	Unknown	Unknown	Unknown	Unknown	18 Working Days	1 Working Days	Mon, 16 Jun,2025	
KENSINGTON	Unknown	01 Mins 47 Secs	Unknown	Unknown	12 Working Days	1 Working Days	Mon, 16 Jun,2025	
KENT RELIANCE	Unknown	Unknown	Unknown	Unknown	16 Working Days	4 Working Days	Tue, 03 Jun,2025	
KEYSTONE PROPERTY FINANCE	Unknown	Unknown	00 Mins 14 Secs	00 Mins 24 Secs	Unknown	5 Working Days	Fri, 13 Jun,2025	

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Mon, 16 Jun,2025	Waiting Times				Processing (as reported by lender)			
					Time to offer	Initial Assessment	Information last updated by lender	
Lender	Case Updates	Sales	General	Live Chat Response Time				
LANDBAY	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Mon, 20 Nov,2023	
LEEDS BUILDING SOCIETY	Unknown	Unknown	00 Mins 13 Secs	Unknown	6.7 Working Days	1.5 Working Days	Mon, 16 Jun,2025	
LENDINVEST	00 Mins 15 Secs	Unknown	Unknown	00 Mins 10 Secs	1 Working Days	1 Working Days	Thu, 20 Mar,2025	
MPOWERED	Unknown	Unknown	Unknown	Unknown	6 Working Days	2 Working Days	Mon, 16 Jun,2025	
MELTON BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	7 Working Days	5 Working Days	Tue, 06 May,2025	
METRO BANK	Unknown	Unknown	00 Mins 30 Secs	Unknown	Unknown	13 June Received	Mon, 16 Jun,2025	
NATWEST	Unknown	Unknown	01 Mins 0 Secs	01 Mins 0 Secs	3 Working Days	4 Working Days	Tue, 06 May,2025	
NEWBURY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	3 Working Days	Fri, 06 Jun,2025	
NEWCASTLE	Unknown	Unknown	01 Mins 4 Secs	Unknown	6 Working Days	1 Working Days	Mon, 16 Jun,2025	
THE NOTTINGHAM	Unknown	Unknown	Unknown	Unknown	13 Working Days	2 Working Days	Tue, 06 May,2025	
PEPPER MONEY	02 Mins 0 Secs	02 Mins 0 Secs	02 Mins 0 Secs	N/A	Unknown	16th June Received	Mon, 16 Jun,2025	
CO-OPERATIVE BANK	01 Mins 0 Secs	01 Mins 0 Secs	Unknown	Unknown	Unknown	1 Working Days	Mon, 16 Jun,2025	
PRECISE MORTGAGES	Unknown	Unknown	Unknown	Unknown	17 Working Days	3 Working Days	Mon, 02 Jun,2025	
PRINCIPALITY	Unknown	Unknown	Unknown	Unknown	10 Working Days	4 Working Days	Mon, 16 Jun,2025	
SAFFRON BUILDING SOCIETY	Unknown	Unknown	N/A	Unknown	Unknown	2 Working Days	Mon, 23 Sep,2024	
SANTANDER	00 Mins 41 Secs	01 Mins 43 Secs	Unknown	Unknown	7 Working Days	1 Working Days	Mon, 16 Jun,2025	
SKIPTON BUILDING SOCIETY	Unknown	Unknown	01 Mins 42 Secs	01 Mins 50 Secs	12.8 Working Days	Unknown	Mon, 16 Jun,2025	
SUFFOLK BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	4 Working Days	Mon, 10 Mar,2025	
TSB	02 Mins 0 Secs	01 Mins 0 Secs	Unknown	Unknown	Unknown	2 Working Days	Fri, 13 Jun,2025	
THE MORTGAGE LENDER	Unknown	Unknown	01 Mins 0 Secs	Unknown	Unknown	11 June Received	Mon, 16 Jun,2025	
THE MORTGAGE WORKS	Unknown	Unknown	Unknown	Unknown	10 Working Days	1 Working Days	Mon, 16 Jun,2025	
THE TIPTON AND COSELEY BUILDING SOCIETY	00 Mins 11 Secs	Unknown	Unknown	00 Mins 4 Secs	2 Working Days	2 Working Days	Mon, 07 Apr,2025	
VERNON BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	3 Working Days	Mon, 16 Jun,2025	

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mon, 16 Jun,2025					Time to offer	Initial Assessment	Information last updated by lender
Lender	Case Updates	Sales	General	Live Chat Response Time	Time to offer	Initial Assessment	
VIDA HOMELOANS	Unknown	Unknown	Unknown	N/A	Unknown	3 Working Days	Mon, 16 Jun,2025
VIRGIN MONEY	Unknown	Unknown	Unknown	Unknown	11 Working Days	2 Working Days	Fri, 13 Jun,2025
ZEPHYR	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Mon, 21 Oct,2024