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Last updated: Mon, 20 Oct,2025		Lender Service Report (Buy-to-Let)						 Mortgage Brain
		Waiting Times				Processing (as reported by lender)		Information last updated by lender
						Time to offer	Initial Assessment	
Lender	Case Updates	Sales	General	Live Chat Response Time				
ACCORD	06 Mins 9 Secs	04 Mins 47 Secs	Unknown	08 Mins 42 Secs	15 Working Days	3 Working Days	Mon, 13 Oct,2025	
ALDERMORE	Unknown	Unknown	Unknown	Unknown	21 Working Days	15 October Working Days	Mon, 20 Oct,2025	
BANK OF IRELAND	Unknown	Unknown	00 Mins 14 Secs	Unknown	8 Working Days	20 October Received	Mon, 20 Oct,2025	
BARCLAYS	Unknown	Unknown	Unknown	Unknown	21 Working Days	3 Working Days	Wed, 17 Jul,2024	
BUCKINGHAMSHIRE BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	23 Working Days	3 Working Days	Tue, 26 Aug,2025	
THE CAMBRIDGE BUILDING SOCIETY	Unknown	Unknown	01 Mins 0 Secs	Unknown	5 Working Days	8 Working Days	Mon, 20 Oct,2025	
CHORLEY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	15 Working Days	Unknown	Mon, 18 Jul,2022	
CLYDESDALE BANK	Unknown	Unknown	Unknown	Unknown	15 Working Days	3 Working Days	Mon, 13 Oct,2025	
COVENTRY	00 Mins 9 Secs	00 Mins 29 Secs	Unknown	Unknown	10 Working Days	15 October Received	Mon, 20 Oct,2025	
DARLINGTON	Unknown	Unknown	Unknown	Unknown	Unknown	7 Working Days	Mon, 20 Oct,2025	
DUDLEY	Unknown	Unknown	Unknown	Unknown	3 Working Days	3 Working Days	Mon, 22 Sep,2025	
THE FAMILY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	09 October Received	Mon, 20 Oct,2025	
FLEET MORTGAGES	Unknown	Unknown	Unknown	Unknown	Unknown	5 Working Days	Mon, 20 Oct,2025	
FOUNDATION HOME LOANS	Unknown	Unknown	00 Mins 30 Secs	Unknown	Unknown	1 Working Days	Fri, 10 Oct,2025	
FURNESS BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	18 Working Days	16 October Received	Mon, 20 Oct,2025	
GATEHOUSE BANK	Unknown	Unknown	Unknown	Unknown	Unknown	15 October Received	Mon, 20 Oct,2025	
HSBC UK	Unknown	Unknown	01 Mins 30 Secs	Unknown	Unknown	8 Working Days	Mon, 20 Oct,2025	
HANLEY	Unknown	Unknown	Unknown	Unknown	9 Working Days	3 Working Days	Mon, 05 May,2025	
H&R	Unknown	00 Mins 4 Secs	Unknown	00 Mins 4 Secs	Unknown	Unknown	Mon, 21 Oct,2024	
HODGE	Unknown	Unknown	Unknown	Unknown	19 Working Days	1 Working Days	Mon, 20 Oct,2025	
KENSINGTON	Unknown	01 Mins 20 Secs	Unknown	Unknown	12 Working Days	4 Working Days	Mon, 20 Oct,2025	
KENT RELIANCE	Unknown	Unknown	Unknown	Unknown	16 Working Days	4 Working Days	Mon, 20 Oct,2025	
KEYSTONE PROPERTY FINANCE	Unknown	Unknown	00 Mins 10 Secs	00 Mins 24 Secs	Unknown	4 Working Days	Fri, 17 Oct,2025	

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LANDBAY	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Mon, 20 Nov,2023
LEEDS BUILDING SOCIETY	Unknown	Unknown	00 Mins 57 Secs	Unknown	13.2 Working Days	1.5 Working Days	Mon, 20 Oct,2025
LENDINVEST	00 Mins 15 Secs	Unknown	Unknown	00 Mins 10 Secs	1 Working Days	2 Working Days	Mon, 15 Sep,2025
MPOWERED	Unknown	Unknown	Unknown	Unknown	6 Working Days	1 Working Days	Tue, 26 Aug,2025
MELTON BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	7 Working Days	3 Working Days	Tue, 26 Aug,2025
METRO BANK	Unknown	Unknown	00 Mins 30 Secs	Unknown	Unknown	16 October Received	Mon, 20 Oct,2025
NATWEST	Unknown	Unknown	01 Mins 0 Secs	01 Mins 0 Secs	2 Working Days	4 Working Days	Mon, 22 Sep,2025
NEWBURY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	3 Working Days	Wed, 01 Oct,2025
NEWCASTLE	Unknown	Unknown	01 Mins 0 Secs	Unknown	13 Working Days	2 Working Days	Thu, 16 Oct,2025
THE NOTTINGHAM	Unknown	Unknown	Unknown	Unknown	11 Working Days	1 Working Days	Mon, 20 Oct,2025
PEPPER MONEY	02 Mins 0 Secs	02 Mins 0 Secs	02 Mins 0 Secs	N/A	Unknown	20 October Received	Mon, 20 Oct,2025
CO-OPERATIVE BANK	01 Mins 0 Secs	01 Mins 0 Secs	Unknown	Unknown	Unknown	1 Working Days	Fri, 17 Oct,2025
PRECISE MORTGAGES	Unknown	Unknown	Unknown	Unknown	20 Working Days	3 Working Days	Thu, 25 Sep,2025
PRINCIPALITY	Unknown	Unknown	Unknown	Unknown	11 Working Days	3 Working Days	Mon, 20 Oct,2025
SAFFRON BUILDING SOCIETY	Unknown	Unknown	N/A	Unknown	Unknown	5 Working Days	Mon, 20 Oct,2025
SANTANDER	00 Mins 8 Secs	01 Mins 20 Secs	Unknown	Unknown	5 Working Days	1 Working Days	Mon, 20 Oct,2025
SKIPTON BUILDING SOCIETY	Unknown	Unknown	00 Mins 17 Secs	02 Mins 5 Secs	10.1 Working Days	Unknown	Fri, 17 Oct,2025
SUFFOLK BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	5 Working Days	Tue, 15 Jul,2025
TSB	02 Mins 0 Secs	01 Mins 0 Secs	Unknown	Unknown	Unknown	4 Working Days	Mon, 20 Oct,2025
THE MORTGAGE LENDER	Unknown	Unknown	01 Mins 0 Secs	Unknown	Unknown	16 October Received	Mon, 20 Oct,2025
THE MORTGAGE WORKS	Unknown	Unknown	Unknown	Unknown	10 Working Days	2 Working Days	Mon, 20 Oct,2025
THE TIPTON AND COSELEY BUILDING SOCIETY	00 Mins 11 Secs	Unknown	Unknown	00 Mins 4 Secs	4 Working Days	8 Working Days	Mon, 20 Oct,2025
VERNON BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	2 Working Days	3 Working Days	Mon, 12 Aug,2024

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VIDA HOMELOANS	Unknown	Unknown	Unknown	N/A	Unknown	4 Working Days	Tue, 15 Jul,2025
VIRGIN MONEY	Unknown	Unknown	Unknown	Unknown	11 Working Days	2 Working Days	Thu, 16 Oct,2025
ZEPHYR	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Mon, 21 Oct,2024