

Please note: This information is intended to provide intermediaries with a single view of lenders current service standards, the data is updated every Monday (except bank holidays). Some lenders may provide additional service information that is not displayed

Last updated: Tue, 28 Jul,2026	Lender Service Report (Buy-to-Let)						 Mortgage Brain
	Waiting Times				Processing (as reported by lender)		Information last updated by lender
					Time to offer	Initial Assessment	
Lender	Case Updates	Sales	General	Live Chat Response Time			
ACCORD	05 Mins 24 Secs	03 Mins 32 Secs	Unknown	02 Mins 48 Secs	12 Working Days	1 Working Days	Mon, 20 Jul,2026
ALDERMORE	Unknown	Unknown	Unknown	Unknown	6 Working Days	3 Working Days	Tue, 28 Jul,2026
BANK OF IRELAND	Unknown	Unknown	01 Mins 53 Secs	Unknown	18 Working Days	23 July Received	Tue, 28 Jul,2026
BARCLAYS	Unknown	Unknown	Unknown	Unknown	8 Working Days	1 Working Days	Tue, 28 Jul,2026
BUCKINGHAMSHIRE BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	16 Working Days	2 Working Days	Mon, 13 Jul,2026
THE CAMBRIDGE BUILDING SOCIETY	Unknown	Unknown	01 Mins 0 Secs	Unknown	5 Working Days	5 Working Days	Tue, 05 May,2026
CHORLEY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	15 Working Days	Unknown	Mon, 18 Jul,2022
CLYDESDALE BANK	Unknown	Unknown	Unknown	Unknown	4 Working Days	Unknown	Mon, 27 Jul,2026
COVENTRY	00 Mins 43 Secs	00 Mins 16 Secs	Unknown	Unknown	10 Working Days	23 July Received	Tue, 28 Jul,2026
DARLINGTON	Unknown	Unknown	Unknown	Unknown	Unknown	7 Working Days	Tue, 28 Jul,2026
DUDLEY	Unknown	Unknown	Unknown	Unknown	7 Working Days	8 Working Days	Tue, 28 Jul,2026
THE FAMILY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	24 July Received	Tue, 28 Jul,2026
FLEET MORTGAGES	Unknown	Unknown	Unknown	Unknown	Unknown	6 Working Days	Mon, 29 Jun,2026
FOUNDATION HOME LOANS	Unknown	Unknown	00 Mins 30 Secs	Unknown	Unknown	1 Working Days	Mon, 27 Oct,2025
FURNESS BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	13 Working Days	24 July Received	Mon, 27 Jul,2026
GATEHOUSE BANK	Unknown	Unknown	Unknown	Unknown	13 Working Days	23 July Received	Tue, 28 Jul,2026
HSBC UK	Unknown	Unknown	03 Mins 47 Secs	Unknown	Unknown	4 Working Days	Mon, 27 Jul,2026
HANLEY	Unknown	00 Mins 15 Secs	Unknown	Unknown	15 Working Days	1 Working Days	Mon, 13 Jul,2026
H&R	Unknown	00 Mins 4 Secs	Unknown	00 Mins 4 Secs	Unknown	Unknown	Mon, 21 Oct,2024
HODGE	Unknown	Unknown	Unknown	Unknown	18 Working Days	1 Working Days	Mon, 29 Jun,2026
KENSINGTON	Unknown	00 Mins 51 Secs	Unknown	Unknown	8 Working Days	2 Working Days	Mon, 27 Jul,2026
KEYSTONE PROPERTY FINANCE	Unknown	Unknown	00 Mins 14 Secs	00 Mins 24 Secs	Unknown	6 Working Days	Mon, 27 Jul,2026
LANDBAY	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Mon, 20 Nov,2023

Please note: This information is intended to provide intermediaries with a single view of lenders current service standards, the data is updated every Monday (except bank holidays). Some lenders may provide additional service information that is not displayed

Last updated: Tue, 28 Jul,2026	Lender Service Report (Buy-to-Let)					 Mortgage Brain	
	Waiting Times				Processing (as reported by lender)		Information last updated by lender
					Time to offer	Initial Assessment	
Lender	Case Updates	Sales	General	Live Chat Response Time			
LEEDS BUILDING SOCIETY	Unknown	Unknown	00 Mins 53 Secs	Unknown	7.7 Working Days	2 Working Days	Tue, 28 Jul,2026
LENDINVEST	00 Mins 15 Secs	Unknown	Unknown	00 Mins 10 Secs	1 Working Days	1 Working Days	Mon, 20 Jul,2026
MELTON BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	20 Working Days	2 Working Days	Mon, 29 Jun,2026
METRO BANK	Unknown	Unknown	00 Mins 30 Secs	Unknown	Unknown	24 July Received	Tue, 28 Jul,2026
NATWEST	Unknown	Unknown	Unknown	Unknown	8 Working Days	24 July Working Days	Tue, 28 Jul,2026
NEWBURY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Tue, 05 May,2026
NEWCASTLE	Unknown	Unknown	02 Mins 0 Secs	Unknown	7 Working Days	3 Working Days	Tue, 28 Jul,2026
THE NOTTINGHAM	Unknown	Unknown	Unknown	Unknown	15 Working Days	3 Working Days	Tue, 28 Jul,2026
PEPPER MONEY	02 Mins 0 Secs	02 Mins 0 Secs	02 Mins 0 Secs	N/A	Unknown	27 July Received	Tue, 28 Jul,2026
CO-OPERATIVE BANK	01 Mins 0 Secs	01 Mins 0 Secs	Unknown	Unknown	Unknown	7 Working Days	Mon, 27 Jul,2026
PRECISE MORTGAGES	Unknown	Unknown	Unknown	Unknown	20 Working Days	2 Working Days	Thu, 02 Jul,2026
PRINCIPALITY	Unknown	Unknown	Unknown	Unknown	9 Working Days	4 Working Days	Tue, 28 Jul,2026
SAFFRON BUILDING SOCIETY	Unknown	Unknown	N/A	Unknown	Unknown	2 Working Days	Tue, 21 Jul,2026
SANTANDER	09 Mins 37 Secs	05 Mins 39 Secs	Unknown	Unknown	5 Working Days	1 Working Days	Tue, 28 Jul,2026
SKIPTON BUILDING SOCIETY	Unknown	Unknown	02 Mins 44 Secs	00 Mins 9 Secs	9.6 Working Days	Unknown	Tue, 28 Jul,2026
SUFFOLK BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	4 Working Days	Mon, 13 Jul,2026
TSB	01 Mins 0 Secs	01 Mins 0 Secs	Unknown	Unknown	Unknown	3 Working Days	Mon, 27 Jul,2026
THE MORTGAGE LENDER	Unknown	Unknown	01 Mins 0 Secs	Unknown	Unknown	23 July Received	Tue, 28 Jul,2026
THE MORTGAGE WORKS	Unknown	Unknown	Unknown	Unknown	10 Working Days	2 Working Days	Mon, 29 Jun,2026
THE TIPTON AND COSELEY BUILDING SOCIETY	00 Mins 10 Secs	Unknown	Unknown	00 Mins 5 Secs	2 Working Days	2 Working Days	Tue, 28 Jul,2026
VERNON BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	2 Working Days	5 Working Days	Mon, 29 Jun,2026
VIDA HOMELOANS	Unknown	Unknown	Unknown	N/A	Unknown	3 Working Days	Mon, 09 Feb,2026
VIRGIN MONEY	Unknown	Unknown	Unknown	Unknown	9 Working Days	2 Working Days	Mon, 27 Jul,2026

Please note: This information is intended to provide intermediaries with a single view of lenders current service standards, the data is updated every Monday (except bank holidays). Some lenders may provide additional service information that is not displayed

Last updated: Tue, 28 Jul,2026	Lender Service Report (Buy-to-Let)						 Mortgage Brain
	Waiting Times				Processing (as reported by lender)		Information last updated by lender
					Time to offer	Initial Assessment	
Lender	Case Updates	Sales	General	Live Chat Response Time			
ZEPHYR	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Mon, 13 Jul,2026