Please note: This information is intended to provide intermediaries with a single view of lenders current service standards, the data is updated every Monday (except bank holidays). Some lenders may provide additional service information that is not displayed

Lender Service Report (Buy-to-Let)

Mortgage Brain

Last updated:

Mon, 02 Nov,2026

Lender	Waiting Times				Processing (as reported by lender)		Information last updated by lender
	Case Updates	Sales	General	Live Chat Response Time	Time to offer	Initial Assessment	
ACCORD	05 Mins 32 Secs	02 Mins 0 Secs	Unknown	01 Mins 10 Secs	18 Working Days	3 Working Days	Mon, 26 Oct,2026
ALDERMORE	Unknown	Unknown	Unknown	Unknown	3 Working Days	4 Working Days	Mon, 02 Nov,2026
BANK OF IRELAND	Unknown	Unknown	02 Mins 27 Secs	Unknown	14 Working Days	30 Oct Received	Mon, 02 Nov,2026
BARCLAYS	Unknown	Unknown	Unknown	00 Mins 30 Secs	8 Unknown	1 Working Days	Mon, 19 Oct,2026
BUCKINGHAMSHIRE BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	20 Working Days	2 Working Days	Mon, 07 Sep,2026
THE CAMBRIDGE BUILDING SOCIETY	Unknown	Unknown	01 Mins 0 Secs	Unknown	5 Working Days	4 Working Days	Mon, 19 Oct,2026
CHORLEY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	15 Working Days	Unknown	Mon, 18 Jul,2022
CLYDESDALE BANK	Unknown	Unknown	Unknown	Unknown	5 Working Days	Unknown	Mon, 05 Oct,2026
COVENTRY	00 Mins 48 Secs	00 Mins 41 Secs	Unknown	Unknown	10 Working Days	29 Oct Received	Mon, 19 Oct,2026
DARLINGTON	Unknown	Unknown	Unknown	Unknown	Unknown	8 Working Days	Mon, 02 Nov,2026
DUDLEY	Unknown	Unknown	Unknown	Unknown	Unknown	27 Oct Received	Mon, 02 Nov,2026
THE FAMILY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	28 Oct Received	Mon, 02 Nov,2026
FLEET MORTGAGES	Unknown	Unknown	Unknown	Unknown	Unknown	4 Working Days	Mon, 02 Nov,2026
FOUNDATION HOME LOANS	Unknown	Unknown	00 Mins 30 Secs	Unknown	Unknown	1 Working Days	Mon, 27 Oct,2025
FURNESS BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	9 Working Days	23 Oct Received	Fri, 30 Oct,2026
GATEHOUSE BANK	Unknown	Unknown	Unknown	Unknown	13 Working Days	27 Oct Received	Mon, 02 Nov,2026
HSBC UK	Unknown	Unknown	02 Mins 50 Secs	Unknown	Unknown	2 Working Days	Mon, 02 Nov,2026
HANLEY	Unknown	00 Mins 15 Secs	Unknown	Unknown	15 Working Days	1 Working Days	Mon, 19 Oct,2026
H&R	Unknown	00 Mins 4 Secs	Unknown	00 Mins 4 Secs	Unknown	Unknown	Mon, 21 Oct,2024
HODGE	Unknown	Unknown	Unknown	Unknown	13 Working Days	1 Working Days	Mon, 02 Nov,2026
KENSINGTON	Unknown	00 Mins 24 Secs	Unknown	Unknown	9 Working Days	1 Working Days	Mon, 02 Nov,2026
KEYSTONE PROPERTY FINANCE	Unknown	Unknown	00 Mins 9 Secs	00 Mins 24 Secs	Unknown	2 Working Days	Fri, 30 Oct,2026
LANDBAY	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Mon, 20 Nov,2023

Please note: This information is intended to provide intermediaries with a single view of lenders current service standards, the data is updated every Monday (except bank holidays). Some lenders may provide additional service information that is not displayed

Lender Service Report (Buy-to-Let)

Mortgage Brain

Last updated:

Mon, 02 Nov,2026

Lender	Waiting Times				Processing (as reported by lender)		Information last updated by lender
	Case Updates	Sales	General	Live Chat Response Time	Time to offer	Initial Assessment	
LEEDS BUILDING SOCIETY	Unknown	Unknown	00 Mins 49 Secs	Unknown	14.8 Working Days	3 Working Days	Mon, 02 Nov,2026
LENDINVEST	00 Mins 15 Secs	Unknown	Unknown	00 Mins 10 Secs	1 Working Days	1 Working Days	Wed, 28 Oct,2026
MELTON BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	24 Working Days	5 Working Days	Mon, 19 Oct,2026
METRO BANK	Unknown	Unknown	00 Mins 30 Secs	Unknown	Unknown	30 Oct Received	Mon, 02 Nov,2026
NATWEST	Unknown	Unknown	Unknown	Unknown	8 Working Days	2 Working Days	Mon, 24 Aug,2026
NEWBURY BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Tue, 05 May,2026
NEWCASTLE	Unknown	Unknown	02 Mins 0 Secs	Unknown	7 Working Days	1 Working Days	Mon, 02 Nov,2026
THE NOTTINGHAM	Unknown	Unknown	Unknown	Unknown	21 Working Days	5 Working Days	Mon, 19 Oct,2026
PEPPER MONEY	02 Mins 0 Secs	02 Mins 0 Secs	02 Mins 0 Secs	N/A	Unknown	30 Oct Received	Mon, 02 Nov,2026
CO-OPERATIVE BANK	02 Mins 0 Secs	02 Mins 0 Secs	Unknown	Unknown	Unknown	2 Working Days	Fri, 30 Oct,2026
PRECISE MORTGAGES	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Mon, 19 Oct,2026
PRINCIPALITY	Unknown	Unknown	Unknown	Unknown	12 Working Days	5 Working Days	Sun, 01 Nov,2026
SAFFRON BUILDING SOCIETY	Unknown	Unknown	N/A	Unknown	Unknown	3 Working Days	Thu, 03 Sep,2026
SANTANDER	00 Mins 36 Secs	00 Mins 42 Secs	Unknown	Unknown	5 Working Days	1 Working Days	Mon, 02 Nov,2026
SKIPTON BUILDING SOCIETY	Unknown	Unknown	02 Mins 10 Secs	01 Mins 59 Secs	10.5 Working Days	8 Working Days	Mon, 02 Nov,2026
SUFFOLK BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	Unknown	5 Working Days	Mon, 24 Aug,2026
TSB	03 Mins 0 Secs	01 Mins 0 Secs	Unknown	Unknown	Unknown	2 Working Days	Fri, 30 Oct,2026
THE MORTGAGE LENDER	Unknown	Unknown	01 Mins 0 Secs	Unknown	Unknown	28 Oct Received	Mon, 02 Nov,2026
THE MORTGAGE WORKS	Unknown	Unknown	Unknown	Unknown	11 Working Days	2 Working Days	Mon, 07 Sep,2026
THE TIPTON AND COSELEY BUILDING SOCIETY	00 Mins 10 Secs	Unknown	Unknown	00 Mins 5 Secs	2 Working Days	2 Working Days	Tue, 28 Jul,2026
VERNON BUILDING SOCIETY	Unknown	Unknown	Unknown	Unknown	2 Working Days	3 Working Days	Mon, 02 Nov,2026
VIDA HOMELOANS	Unknown	Unknown	Unknown	N/A	Unknown	3 Working Days	Mon, 09 Feb,2026
VIRGIN MONEY	Unknown	Unknown	Unknown	Unknown	8 Working Days	2 Working Days	Fri, 30 Oct,2026

Please note: This information is intended to provide intermediaries with a single view of lenders current service standards, the data is updated every Monday (except bank holidays). Some lenders may provide additional service information that is not displayed

Lender Service Report (Buy-to-Let)

Mortgage Brain

Last updated:

Mon, 02 Nov,2026

Lender	Waiting Times				Processing (as reported by lender)		Information last updated by lender
	Case Updates	Sales	General	Live Chat Response Time	Time to offer	Initial Assessment	
ZEPHYR	Unknown	Unknown	Unknown	Unknown	Unknown	2 Working Days	Mon, 13 Jul,2026